

COURIERPOST AND PACE - Carriage of Dangerous, Valuable, Perishable, Restricted, and Prohibited items

1. These items are in addition to and are intended to be read together with the New Zealand Post Limited Terms and Conditions. If any of these terms conflict with the New Zealand Post Terms, these Terms will prevail.
2. Definitions.

"CourierPost" means the courier business and brand owned and operated by New Zealand Post Limited.

"Pace" means the urgent courier business and brand owned and operated by New Zealand Post Limited.

"Dangerous Goods" means all items listed in the IATA Dangerous Goods Regulations, any substance or article prescribed as Dangerous Goods for the purposes of the Hazardous Substances and New Organisms Act 1996 and associated regulations and any other item listed below as a Dangerous Good (as such list is amended from time to time).

"Valuable Items" means any item of fragile nature (including without limitation, glassware and lighting), car panels, car skins, windscreens, bumpers, wine or bottled product, whiteboards, display signs, empty animal cages, livestock, items in excess of 1.5 metres in length, cash up to a maximum of \$1000 (amounts over \$1000 will not be carried) and any other item listed below (as such list is amended from time to time).

"Perishable Items" means items of a perishable nature including without limitation, plants, flowers, produce, biological specimens, organisms and cultures, frozen chilled food, blood, serum and chilled medical supplies, items which need to be delivered within a limited time span or any other item listed below as a Perishable Item (as such list is amended from time to time).

"Restricted Items" means items that can only be sent if you have complied with the condition of carriage we specify.

"Prohibited Items" means items listed below as a Prohibited Item (as such list is amended from time to time).

"we" or **"us"** means CourierPost and Pace.

"Website" means our websites www.courierpost.co.nz, www.pace.co.nz and www.contractlogistics.co.nz.









"You" means the person accessing, purchasing or using any of our services.
3. You will only give to us, and we will only deal with, and Dangerous Goods, Valuable Items, Prohibited or Perishable Items if we have expressly agreed in writing to deal with those goods, and you have complied with all relevant law including, in the case of any Dangerous Goods, the Hazardous Substances and the New Organisms Act 1996 and associated rules and regulations, and the requirements/procedures set out in the Standards Association of New Zealand Code of Practice for the Transport of Dangerous Goods on Land as amended from time to time. Any decision to deal with such goods is at our sole discretion.
4. For the avoidance of doubt, please note that only Pace carries cash and items in excess of 1.5m in length.
5. You acknowledge that we are not in a position to ascertain the contents of any item given to us for delivery and we will not in any circumstances be deemed to be aware of the contents.
6. It is your responsibility to check whether the item you are sending is prohibited and acceptance of any item by us does not free you of this responsibility. If you are unsure, our Customer Service Centre on 0800 COURIER (0800 268 743) is always happy to help but, due to the complex nature of some products, it remains your responsibility to ensure your items are safe to send.
7. We may open and inspect any item we suspect may be a Dangerous Good or Prohibited Item. If we find such an item it will not be delivered and we will not refund the amount you paid to us to deliver the item. We are not obliged to return the item to you, but may, at our discretion and at your cost:
 - a. make the item safe;
 - b. return the item to you by a licenced dangerous goods carrier or security firm;
 - c. destroy the item;
 - d. dispose of the item, or
 - e. deliver the item to the appropriate authorities
8. Whenever Dangerous Goods, Valuable Items, Prohibited Items and Perishable Items are carried it will be on the basis of "limited carriers risk" as defined in the Carriage of Goods act 1979. This means our liability to you is limited to a maximum of \$2000 for the loss or damage to an item, however the loss or damage arises (including as a result of negligence). You are able to insure your goods to a greater value by agreement with us.




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What is Prohibited?

Please read carefully every time you send an item

The items listed are examples of the general category.

 <p>Ammunition and Weapons</p> <p>Air guns Ammunition Bullets Firearms Firearms parts!*</p> <p>Grenades (inc. imitation ones)</p> <p>Weapons, including bows, crossbows and arrows, harpoons, spear guns, sling shots, catapults</p> <p>Stun guns, tasers and stun batons</p>	 <p>Bleaches and Poisons</p> <p>Alkaline Ammonia-based products Asbestos Bleach (including hair bleaches) Chemicals (inc. chlorine for swimming pools) Dyes (including hair and textile dyes) Insecticides Noxious substances Poisons (e.g. cyanide, lead, arsenic) Sodium Weed killers Zinc powder</p>	 <p>Batteries and Corrosives</p> <p>Acid (of any type) Batteries (car or wet cell) Electronic/electric appliances, devices & toys containing Non-Lithium-ion batteries* Electronic/electric appliances, devices & toys containing Lithium-metal or Lithium-ion (inc. Lithium-ion polymer) batteries* Powerbanks</p>
 <p>Combustion Engines</p> <p>Generators (fuel powered) Purged engines</p>	 <p>Compressed Gas</p> <p>Compressed air Fire extinguishers Gas cylinders (e.g. camping – full or empty) Oxygen cylinders including compressed air Paint guns Shock absorbers (gas or compressed air)</p>	 <p>Explosives and Fireworks</p> <p>Christmas crackers Fireworks (e.g. skyrockets, sparklers, crackers) Party poppers</p>
 <p>Flammable Gas</p> <p>Aerosol cans (e.g. hairspray, deodorant) Air bag (car) Alarm devices (gas or battery powered) Gas (e.g. propane, butane, hydrogen, helium)</p>	 <p>Flammable Liquids</p> <p>Adhesive products (e.g. quick drying glue) Alcohol (more than 5 litres or 70% alc/vol) Anti-freeze Barometers Battery or Brake Fluid Cleaning materials (inc. disinfectants) Dry ice (or Liquid Nitrogen) Essential oils (e.g. eucalyptus, tea tree) Fertilisers Fibre glass repair kits Kerosene Lighter fluid Mercury (incl. thermometers and barometers containing mercury) Motor fuels and petrol Oven cleaners (containing caustic soda) Paint (oil based) Perfume (inc. aftershave, cologne) Peroxides Polish (inc. nail polish and nail polish remover) Polyester resin kits Solvents (any) Turpentine Varnish (inc. removers, thinners)</p>	 <p>Flammable Solids</p> <p>Camphor Carbon paper Caustic soda Charcoal Cleaning materials (inc. laundry detergents) Phosphorus Toner (e.g. photocopier; inc. cartridges)</p>

 <p>Matches and Lighters</p> <p>Blasting caps (including caps for starting or toy guns) Fire and flint lighters Flares (inc. theatrical, distress and smoke signals) Igniters Matches and cigarette lighters</p>	 <p>Valuables</p> <p>Bank (eg debit, EFTPOS or credit) and gift cards* Bullion, coins*, currency, traveller's cheques, bonds and shares Collectables, antiques, paintings, sculpture or other works of art* Jewellery², precious metals or stones, watches* Negotiable instruments (inc. bearer securities, bills of exchange or uncrossed cheques) Numismatic items* Stamps (unused)* Vouchers, activated cards (loaded with monetary value), tickets for games of chance, event tickets</p>	 <p>Other Prohibited Items</p> <p>Animals (except correctly packaged bees, leeches, silkworms and harmless insects) Drugs or Narcotics (unless in prescription quantities and packaged correctly)*³ First aid kits Furs and skins (untreated) Human or animal remains (inc. ashes) Indecent goods Magnets or magnetic material (inc. fridge magnets and compasses)</p>
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Plus:

- **Illegal items:** any item that is **illegal or prohibited by law or any authority** whether in New Zealand; any item that is **prohibited by a United Nations sanction** – for further details refer to: <http://www.mfat.govt.nz/Treaties-and-International-Law/09-United-Nations-Security-Council-Sanctions/index.php>
- **Dangerous items:** any item that is **capable, as packaged, of causing injury to people or damage to property**
- **Inadequately packaged items:** any item that is not sufficiently packaged to withstand transport and handling
- **Perishable items:** any item that may **spoil or decay**, or **has an expiry date of less than 6 months** from the date of sending
- **IATA listed items:** any item that is listed in the International Air Transport Association (IATA) Dangerous Goods Regulations inc. explosives, gases, flammable liquids and solids, oxidising substances and organic peroxides, toxic (poisonous) and infectious substances, radioactive materials (except in quantities exempted from the Radiation Protection Act 1965)*, corrosives, and highly magnetic and polymerisable substances
- Any item in excess of our maximum dimensions (max length of 1.5 metres, max weight of 25 kilograms or max volume of 0.125 cubic metres)
- **Restricted items:** any item that is **classified as Restricted under our terms and conditions where you have not complied with the conditions of carriage for that item**

* Depending on where you want to send these items, their value, or what service you use, you may be able to send them – see the Restricted Items section.

¹ Firearm parts are any piece of a firearm that is designed or intended to be an integral part of a firearm, regardless of whether it is in working condition. Firearm parts include, but are not limited to, the breech/chamber, stock/butt, magazine, silencer, barrel, bolt and trigger assembly.

² Jewellery is any object that is typically worn for personal adornment (such as bracelets, rings, necklaces, earrings, watches, cuff links, etc) which is made of precious stones or metals.

Restricted items

We will accept the following restricted items, as long as you meet our specified conditions of carriage. Restricted items are items that **can only be sent if you have complied** with the conditions of carriage we specify.

Item	Domestic services CourierPost and Pace
Item contents valued:	Compensation limited to NZ\$ 2000
Alcohol (less than 5 litres or under 70% alc/vol)	Can be sent only if packaged to withstand transport and handling Must use a signature required service only.
Any collectable (other than numismatic coins)	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).
Any antique or any painting, sculpture or other work of art	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).
Bank and gift cards (inactive only)	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).
Electronic/electric appliances, devices and toys containing Non-Lithium-ion batteries	Damaged batteries of any kind are prohibited. Batteries sent by themselves are prohibited. Non-Lithium-ion batteries must be removed from the appliance or device and wrapped separately. If the battery cannot be removed, the device can be sent, but only if it is turned off and does not have a transmit function or any moving parts. Different or additional restrictions apply if the appliance or device contains Lithium-ion batteries – refer to the information on page 6.
Electronic/electric appliances, devices and toys containing Lithium (including Lithium-ion and Lithium-ion polymer) batteries	Lithium-metal batteries are prohibited. Damaged batteries of any kind are prohibited. Batteries sent by themselves are prohibited, including powerbanks. In all other cases, a maximum of two Lithium-ion batteries per parcel is allowed, providing the special packaging requirements detailed on page 6 are met.
Firearms parts (excludes ammunition)	Can be sent only if all items are inoperable, and packaged separately and securely within a case or a box to withstand transport and handling Must use a signature required service only.
Fragile items^{1*}	Can be sent only if packaged to withstand transport and handling and with a written agreement.
Jewellery, watches, precious metals or stones	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).
Keys	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).
Narcotic drugs (where allowable)	Must be sent by an authorised organisation and packaged correctly. Must use a signature required service only.
Numismatic coins	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).
Original copies of identity, travel, ownership or legal documents	Can be sent (subject to the rules regarding content value above).
Perishable biological specimens and substances not classified as class 6.2 Dangerous Goods in the IATA Regulations	Must be sent to a recognised laboratory, medical institution, medical practitioner or vet. Must be packaged in accordance with The Guideline for Packaging and Shipping of Infectious Substances by the NZ Communicable Diseases Centre. Must use a signature required service only.

Item	Domestic services CourierPost and Pace
Perishable items ^{2*}	Can be sent only if packaged to withstand transport and handling and with a written agreement.
Poisons <u>not</u> classified as class 6.1 Dangerous Goods in the IATA Regulations	Must be packaged correctly. Must use a signature required service only.
Radioactive substances	Must be in quantities exempted from the Radiation Protection Act 1965 and below the limits specified by the International Atomic Energy Agency (e.g. domestic smoke alarms).
Stamps (unused)	Can be sent (subject to the rules regarding content value above and if packaged to withstand transport and handling).

^{1*} **Fragile items** This includes, but is not limited to, items such as windscreens, wine, mirrors, light bulbs or any other items made from glass or porcelain.

^{2*} **Perishable items** Items of a perishable nature include (but are not limited to) plants, flowers, coffee, produce, biological specimens, organisms and cultures, seafood, frozen or chilled food, blood, serum and chilled medical supplies, items which need to be delivered within a limited time span or any other item as advised by us from time to time.

Special packaging requirements for sending Lithium-ion (including Lithium-ion polymer) batteries

- A maximum of 2 batteries, or 4 cells (single cell batteries), maybe contained in device/equipment per parcel.
- Each cell or battery must be under a certain power capacity rating:
 - Each Lithium-ion cell - maximum 20 Watt-hours.
 - Each Lithium-ion battery - maximum 100 Watt-hours.
(Batteries for most consumer devices are likely to be under this limit eg: mobile phones, laptops, tablet computers, cameras etc. The Wh rating will be printed on the battery or may be stated in the device manual).
- The device must be switched off and packaged so that it cannot move around or be accidentally activated during transport.
- The device with battery must be in strong external packaging to withstand a 1.2m drop.
- If the device/equipment is being returned for repair, the battery must be removed and wrapped separately within the parcel if possible.
- If the device/equipment is brand new and in the original packaging, send it as it was packed by the manufacturer.
- If the device/equipment is used, leave the battery inside the device/equipment and ensure that it cannot be switched on.

This list is a guide only and is not exhaustive, if you have any questions please contact us.

Dangerous Goods

All items, irrespective of packaging, listed in the IATA Dangerous Goods Regulations are not to be sent by courier. These include:

- Acid
- Adhesive products (containing flammable liquid)
- Aerosol cans (e.g. Hair spray)
- Alarm devices (gas or battery powered)
- Alcohol (more than 5 litres)
- Alcohol (more than 70% by volume)
- Alkaline
- Aluminium powder
- Ammonial products
- Ammunition
- Anti-freeze
- Appliances (containing batteries)
- Asbestos
- Batteries (contained in any appliance)
- Batteries (made from lithium)
- Batteries (car or wet cell)
- Battery fluid
- Blasting caps
- Bleach
- Brake fluid
- Bullets
- Butane
- Camphor
- Caps for starting guns
- Caps for toy guns
- Caustic soda
- Charcoal
- Chemicals
- Chlorates
- Chlorine
- Christmas crackers
- Cigarette lighters
- Corrosives (e.g. nail polish)
- Deodorant (aerosols)
- Disinfectants
- Drugs (unless in prescription quantities)
- Dyes
- Electronic items (containing batteries)
- Essential oils (e.g. Eucalyptus, tea tree)
- Fertilisers
- Fire extinguishers
- Fire lighters
- Firearms
- Fireworks (e.g. Skyrockets, sparklers, crackers)
- Flammable liquids and flammable solids (e.g. perfume)
- Flares
- Flint lighters
- Gas (e.g. Propane, butane, hydrogen, helium)
- Gas cylinders (e.g. Camping gas cylinders – full or empty)
- Glue (e.g. Flammable, quick drying)
- Grenades
- Hair colouring/bleaches
- Hairspray (aerosol)
- Highly magnetic, polymerizable goods
- Igniters
- Insecticides
- Kerosene
- Laundry detergents
- Lighter fluid
- Liquid nitrogen
- Lithium batteries
- Magnetic material
- Magnets
- Matches
- Mercury
- Mobile phones (unless battery separately wrapped)
- Motor fuels
- Nail polish
- Nail polish remover
- Narcotics
- Oven cleaners (which include caustic soda)
- Oxidising substances and organic peroxides (e.g. hair dye)
- Oxygen cylinders
- Paint (oil based)
- Party poppers
- Perfume
- Perfumery products
- Peroxides
- Petrol
- Phosphorus
- Plastic solvent
- Poisons (e.g. Cyanide, lead, arsenic)
- Propane
- Radioactive materials
- Shock absorbers (gas or compressed air)
- Signals, distress
- Signals, smoke
- Sodium
- Solvents
- Sparklers
- Sulphuric acid
- Swimming pool chemicals
- Tea tree oil
- Textile dyes
- Theatrical flares
- Thermometers (mercury)
- Toner (e.g. Photocopier)
- Toxic (poisonous) and infectious substances.
- Toy caps
- Toys (containing batteries)
- Turpentine
- Varnish (e.g. Removers, thinners)
- Weed killers
- Zinc powder